

CommTrac Privacy Policy

We believe you should always know what data we collect from you and how we use it, and that you should have meaningful control over both. We want to empower you to make the best decisions about the information that you share with us. That's the purpose of this Privacy Policy. You should read this policy in full, but here are a few key things we hope you take away from it:

- CommTrac is a tool that allows you communicate working locations, times, schedules, and requirements that allow business decisions to be made. Telemapper may use information that could be personal, proprietary, confidential, or public – including location, pictures, and your camera roll. We want you to know that it is important that you be aware and keep in mind that not only what you enter into CommTrac but the information it gathers could be personal and private of nature.
- When you use CommTrac, you are doing so for business purposes. You are not using CommTrac for any illegal or unethical act.
- We give you control of your preferences and you can easily change those preferences at any time.
- In addition to information you share with us, we use this data only to the extent that you request us to. We do not keep or store data that you delete and any data retained is secure and encrypted on our servers.
- If you have questions about this policy, how we collect or process your personal data, or anything else related to our privacy practices, we want to hear from you. You can contact us at any time.

Information You Share With Us

We require certain information to provide our services to you. For example, you must have an account in order to use CommTrac. When you choose to share the information below with us, we collect and use it to operate our services. We also use your device's location settings, camera application, sound recording, telephone, data services and network, and device sensors.

Basic Account Information: You must provide us with some personal data so that we can provide our services to you. This includes a password, and an email address, employer and business information, and phone numbers. This may also include employee information or other personal information of third parties that you chose to enter or request through our application. Your account is never made public by us. What you choose to do with the content you enter into the application or the information you compile with CommTrac is up to you. However, use of CommTrac for any illegal or unethical purpose is strictly forbidden and your account will be terminated.

Contact Information and Address Books: We use your contact information, such as your email address or phone number, to authenticate your account and keep it - and our services - secure, and to help prevent spam, fraud, and abuse. We also use contact, location, camera, phone, voice recording, and device sensor information to personalize our services, enable certain account features, and to send you information about our services. If you provide us with your phone number, you agree to receive text messages to that number as your country's laws allow. We also use your contact information to market to you as your country's laws allow, and to help others find your account if your settings permit, including through third-party services and client applications. You can use your settings for email and mobile notifications to control notifications you receive from us. You can also unsubscribe from a notification by following the instructions contained within the notification.

Payment Information: You may provide us with payment information, including your credit or debit card number, card expiration date, CVV code, and billing address, in order to purchase advertising or other offerings provided as part of our services.

How You Control the Information You Share with Us:

Your Privacy and safety settings: Whether you chose to allow CommTrac to share your information with authorized third parties is up to you. We allow you to make these decisions and provide support to help you with the decision to share or not.

Additional Information We Receive About You

We receive certain information when you use our services or other websites or mobile applications that include our content, and from third parties. Like the information you share with us, we use the data below to operate our services.

Location Information: We require information about your signup and current location, which we get from signals such as your IP address or device settings, to securely and reliably set up and maintain your account and to provide our services to you. Subject to your settings, we may collect, use, and store additional information about your location - such as your current precise position or places where you've previously used CommTrac- to operate or personalize our services.

Links: In order to operate our services, we keep track of how you interact with links across our services. This includes links in emails we send you and links in notifications on websites or mobile applications. If you click on an external link on our services, that website operator might figure out that you came from CommTrac, along with other information associated with the link you clicked such as characteristics of the audience it was intended to reach. They may also collect other personal data from you, such as cookie identifiers or your IP address.

Camera: In order to operate our services, we require you to give access to your camera and camera roll within your device. You can chose if you want to access your camera through CommTrac, but we need access to it and your camera roll in order to operate our services.

Cookies: A cookie is a small piece of data that is stored on your computer or mobile device. Like many websites, we use cookies and similar technologies to collect additional website usage data and to operate our services. Cookies are not required for some parts of our services. Although most web

browsers automatically accept cookies, many browsers' settings can be set to decline cookies or alert you when a website is attempting to place a cookie on your computer. However, some of our services may not function properly if you disable cookies. When your browser or device allows it, we use both session cookies and persistent cookies to better understand how you interact with our services, to monitor aggregate usage patterns, and to personalize and otherwise operate our services such as by providing account security and remembering your preferences. We do not support the Do Not Track browser option.

Web Data: When you view our content on third-party websites that integrate CommTrac content we may receive Data that includes the web page you visited. We use this information to better understand the use of our services and to protect the safety and integrity of our platform. We do not associate this web browsing history with your name, email address, phone number, or username, and we delete, obfuscate, or aggregate it after no longer than 30 days. We do not collect this data from browsers that we believe to be located in the European Union or EFTA States.

Other Third Parties and Affiliates: We may receive information about you from third parties. We use the information we receive to provide you features and to operate our services. You may revoke this permission at any time from your application settings. We share or disclose your personal data only with your consent or at your direction, such as when you authorize a third-party web client or application to access your account or when you direct us to share information. Subject to your settings, we also provide certain third parties with personal data to help us offer or operate our services. We also share device identifiers, along with the interests or other characteristics of a device or the person using it.

Other Third Parties and Affiliates: We may receive information about you from third parties. We use the information we receive to provide you features and to operate our services. You may revoke this permission at any time from your application settings. We share or disclose your personal data only with your consent or at your direction, such as when you authorize a third-party web client or application to access your account or when you direct us to share information. Subject to your settings, we also provide certain third parties with personal data to help us offer or operate our services. We also share device identifiers, along with the interests or other characteristics of a device or the person using it.

Law, Harm, and the Public Interest: Notwithstanding anything to the contrary in this Privacy Policy or controls we may otherwise offer to you, we may preserve, use, or disclose your personal data if we believe that it is reasonably necessary to comply with a law, regulation, legal process, or governmental request; to protect the safety of any person; to protect the safety or integrity of our platform, including to help prevent spam, abuse, or malicious actors on our services, or to explain why we have removed content or accounts from our services; to address fraud, security, or technical issues; or to protect our rights or property or the rights or property of those who use our services. However, nothing in this Privacy Policy is intended to limit any legal defenses or objections that you may have to a third party's, including a government's, request to disclose your personal data.

Affiliates and Change of Ownership: In the event that we are involved in a bankruptcy, merger, acquisition, reorganization, or sale of assets, your personal data may be sold or transferred as part of that transaction. This Privacy Policy will apply to your personal data as transferred to the new entity. We may also disclose personal data about you to our corporate affiliates in order to help operate our services and our affiliates' services, including the delivery of ads.

Non-Personal Information: We share or disclose non-personal data.

Deletion: We keep Data for a maximum of 18 months. When deactivated, your account may be restored for up to 30 days after deactivation

Object, Restrict, or Withdraw Consent: When you are logged into your CommTrac account, you can manage your privacy settings and other account features at any time.

Additional Information or Assistance: Thoughts or questions about this Privacy Policy? Please let us know by contacting us here or writing to us at the appropriate address below. If you live in the United States, the data controller responsible for your personal data is eStream Inc. with an address of: 22912 Mill Creek Dr. Laguna Hills, Ca 92653 If you live outside the United States, the data controller is eStream, Inc., with an address of: 22912 Mill Creek Dr. Laguna Hills, Ca 92653 If you are located in the European Union or EFTA States, you can confidentially contact CommTrac's Data Protection officer here privacypolicy@complishone.com If you wish to raise a concern about our use of your information (and without prejudice to any other rights you may have), you have the right to do so with your local supervisory authority at http://ec.europa.eu/justice/article-29/structure/data-protection-authorities/index_en.htm.

Children and Our Services: Our services are not directed to children, and you may not use our services if you are under the age of 13. You must also be old enough to consent to the processing of your personal data in your country (in some countries we may allow your parent or guardian to do so on your behalf).

Our Global Operations and Privacy Shield

To bring you our services, we operate globally. Where the laws of your country allow you to do so, you authorize us to transfer, store, and use your data in the United States, and any other country where we operate. In some of the countries to which we transfer personal data, the privacy and data protection laws and rules regarding when government authorities may access data may vary from those of your country. When we transfer personal data outside of the European Union or EFTA States, we ensure an adequate level of protection for the rights of data subjects based on the adequacy of the receiving country's data protection laws, contractual obligations placed on the recipient of the data (model clauses may be requested by inquiry as described below), or EU-US and Swiss-US Privacy Shield principles. eStream, Inc. complies with the EU-US and Swiss-US Privacy Shield principles (the "Principles") regarding the collection, use, sharing, and retention of personal data from the European Union and Switzerland, as described in our EU-US Privacy Shield certification and Swiss-US Privacy Shield certification. If you have a Privacy Shield-related complaint, please contact us at 949-597-8555. As part of our participation in Privacy Shield, if you have a dispute with us about our adherence to the Principles, we will seek to resolve it through our internal complaint resolution process, alternatively through the independent dispute resolution body JAMS, and under certain conditions, through the Privacy Shield arbitration process. Privacy Shield participants are subject to the investigatory and enforcement powers of the US Federal Trade Commission and other authorized statutory bodies. Under certain circumstances, participants may be liable for the transfer of personal data from the EU or Switzerland to third parties outside the EU and Switzerland.

Changes to This Privacy Policy

We may revise this Privacy Policy from time to time. The most current version of the policy will govern our processing of your personal data and will always be at http://commtrac.complishone.com/privacyPolicy/privacy_policy.pdf.

If we make a change to this policy that, in our sole discretion, is material, we will notify you via an in app update or email to the email address associated with your account. By continuing to access or use the Services after those changes become effective, you agree to be bound by the revised Privacy Policy.

Effective: May 19, 2023